



Student health center closed?

With Global TeleMD™, the doctor is always in.

We recognize that the COVID-19 pandemic may impact your ability to access care through your student health center and that student health center closures may cause unplanned financial expenses.

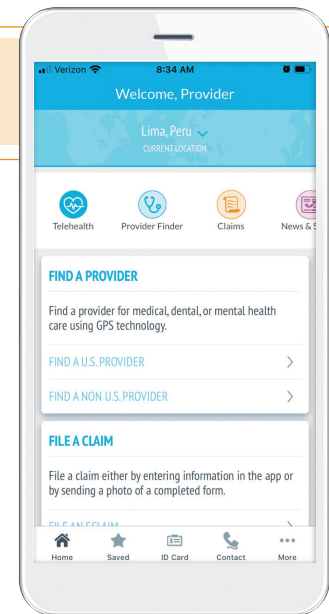
WE'RE HERE TO HELP

As part of your GeoBlue plan, you automatically have access to a telehealth service called **Global TeleMD**. This service is free to use, and you can speak with a physician 24/7 from the comfort of your home.

From now through June 1, 2020*, if the TeleMD medical professional refers you to another provider for an in-person visit, GeoBlue will treat this as if the referral came from your student health center and will waive any applicable co-pay. You can submit the consultation notes, available in the app after the conclusion of your visit, as proof of referral.

PLEASE FOLLOW THE STEPS BELOW TO USE THIS SERVICE

- 1 Log into the GeoBlue app and choose the Telehealth option.**
- 2 Select 'Talk to a doctor' and then download the Global TeleMD app.**
- 3 Create your Global TeleMD new user profile and log in.**
- 4 Request to speak with a Global TeleMD doctor to discuss your symptoms.**
- 5 If the Global TeleMD doctor refers you to another physician, take a screenshot of your medical notes to use as your referral form.**
- 6 Submit the screenshot of your medical notes, along with a completed claim form, to receive reimbursement of your co-pay**.**



**DOWNLOAD
THE APP TODAY!**

*Or until your student health center has reopened, whichever happens first.

**Reimbursement of co-pays will be made to the provider and the provider will reimburse you directly.

Confidential and/or identifiable information which you may discuss with Advance Medical will not be shared with GeoBlue or your employer if applicable (Advance Medical will only share aggregated or deidentified information to help GeoBlue monitor and improve the program and for reporting purposes). However, permission may be asked to review your personal data in the event that you have made a complaint or specific query that you would like to discuss with GeoBlue. GeoBlue will never review your data without your explicit consent. For further information on how Advance Medical processes your personal data please see Advance Medical's privacy policy <https://www.advance-medical.net/privacy>.

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